



# CERTIFICATE



This is to certify that

## Telesis Corporation

8300 Greensboro Dr  
Mc Lean, VA 22102  
United States of America

has implemented and maintains a  
**service management system.**

### Scope:

The Service Management System for the provision of Enterprise Network Management, Server Management, Customer Support, Telecom, Application (including cloud based) Services for all corporate employees at our headquarters.

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

## ISO / IEC 20000-1 : 2011

Certificate registration no. 10013341 SMS11  
Date of original certification 2014-07-09  
Date of certification 2017-10-18  
Valid until 2020-10-17



### DQS Inc.

Brad McGuire  
Managing Director