



CMMI Institute

Organization			
Organization Name	TELESIS Corporation		
Organizational Unit	Infrastructure Support Services Division		
Appraisal Sponsor Name	Payal Tak		
Lead Appraiser Name	Rick Gibson		
Partner Name	iPower LLC		
Organizational Unit Description			
Basic Units / Support Functions	<p><u>EHRI Help Desk</u> McLean, VA United States Calverton, MD United States</p> <p><u>Organizational Support Functions</u> Calverton, MD United States McLean, VA United States</p> <p>View Detail</p>		
Organizational Sample Size			
% of people included	100		
% of projects/units included	100		
Org Scope Description	The Infrastructure Support Services Division has only one program--Enterprise Human Resources Integration (EHRI) Help Desk, which provides help desk services for the Department of the Interior major and minor applications, including the Electronic Official Applications Folder (eOPF), EHRI Data Warehouse and Retirement Data Viewer (RDV)		
Appraisal Description			
Appraisal End Date	Sep 11, 2015		
Appraisal Expiration Date	Sep 11, 2018		
Appraisal Method Used	SCAMPI V1 3 A		
Model Information	CNMI-SVC v1.3		
Sampling Summary			
Sampling Factors	<p><u>Location</u> (Not Relevant Assessment and Values Location does not influence processes This sampling factor is judged to not apply)</p> <p><u>Customer</u> (Not Relevant Work is not performed differently based on the customer This sampling factor is judged to not apply)</p> <p><u>Size</u> (Not Relevant Work is not performed differently based on the size of the basic unit or support function This sampling factor is judged to not apply)</p> <p><u>Organizational Structure</u> (Not Relevant All work is performed within the Infrastructure Support Services organization This sampling factor is judged to not apply)</p> <p><u>Type of Work</u> This sampling factor is judged to apply because SAS requires the identification of at least one valid sampling factor</p>		
Sampling Factor Values	<p><u>All Projects</u> (Type of Work) This value would result in the creation of a subgroup that contains all projects in the Organizational Unit</p> <p><u>No Projects</u> (Type of Work) This would essentially be a null value, and would result in a subgroup that contained no projects</p>		
Subgroups:	<p><u>All Projects</u> This subgroup contains all projects in the Organizational Unit 24 People, 1 Basic Units - All Projects</p>		
Model Scope and Appraisal Ratings			
CMMI-SVC v1.3			
Process Management	Project Management	Support	Service Establishment and Delivery
<p>Capability Level 3 OPD</p> <p>Capability Level 3 OPF</p> <p>Capability Level 3 OT</p> <p>Out of Scope OPP</p> <p>Out of Scope OPM</p>	<p>Capability Level 3 JWP</p> <p>Capability Level 3 WMC</p> <p>Capability Level 3 REQM</p> <p>Not Applicable SAM</p> <p>Capability Level 3 CAM</p> <p>Capability Level 3 JWM</p> <p>Capability Level 3 RSKM</p> <p>Capability Level 3 SCOM</p> <p>Out of Scope QWM</p>	<p>Capability Level 3 CM</p> <p>Capability Level 3 NIA</p> <p>Capability Level 3 PPQA</p> <p>Capability Level 3 DAR</p> <p>Out of Scope CAR</p>	<p>Capability Level 3 SD</p> <p>Capability Level 3 IRP</p> <p>Capability Level 3 SST</p> <p>Capability Level 3 STSM</p>
Maturity Level	Maturity Level 3		